

## AMERIKOOLER LIMITED PANEL WARRANTY

AmeriKooler, Inc. provides this warranty to the original purchaser, at the original installation location, and in lieu of any and all other warranties expressed or implied.

### What's Covered:

The AmeriKooler Warranty covers the following for defects in materials and/or workmanship under normal use and service:

- **Wall & Ceiling Panels** – for 15 years from date of installation, or 15 years plus 90 days from date of shipment from AmeriKooler plant. Prior to installation, panels must be stored in a safe area and protected from any damage.
- **Floor Panels** – for 5 years from date of installation, or 5 years plus 90 days from date of shipment from AmeriKooler plant, *except for the Floor Panel Exclusions listed below.*
- **Doors & Door Assemblies** – 5 years from date of installation; or 5 years plus 90 days from date of shipment from AmeriKooler plant.
- **Remote or Top-Mounted Refrigeration Packages** – All refrigeration system components will be covered per Original Equipment Manufacturer's Warranty terms and conditions.
- **Service & Replacement Parts** – for 1 year, 1 time, Original Equipment Manufacturer parts from date of purchase

**NOTE:** AmeriKooler shall be limited to repair or replacement of defective panels at its option, FOB the AmeriKooler plant. This warranty does not apply to accessories or other parts manufactured by other companies who furnish their own warranties.

### Exclusions from Warranty Coverage:

- Damage or delays during transportation/delivery – *File damage claim with carrier*
- Damage during installation or improper installation
- Improper handling or abuse by employees or vendors
- Inadequate or improper maintenance
- Normal maintenance and expendable parts replacement (lamps, gaskets, etc.)
- Building or site failures, including concrete floor or pad failure, ceiling leaks, etc.
- Fires, floods, earthquakes, lightning, hurricane, tornadoes and other "acts of God"
- AmeriKooler Floor Panels are NOT covered by the panel warranty for:
  - Regular wet mopping, high pressure water or steam cleaning;
  - Floor weight loads that exceed 600 pounds per-square-foot for standard floor option;
  - Wheel damage from carts, hand trucks, dollies, forklifts or pallet-jacks for floors without reinforcement.

### To File a Warranty Claim:

#### **For AmeriKooler panel, door and associated components:**

Contact AmeriKooler Customer Service within 30 calendar days after learning of the factual basis for the claim, or the claim is waived. Call (800) 627-5665 or email [customerservice@amerikooler.net](mailto:customerservice@amerikooler.net), to file a warranty claim. You must provide the Serial Number for your unit. You may be required to provide digital photos of the defective panel or component. The owner/user may be required to return any defective part to AmeriKooler at their expense.

#### **For Refrigeration Packages sold by AmeriKooler:**

Contact AmeriKooler customer service by calling (800) 627-5665 or email [customerservice@amerikooler.net](mailto:customerservice@amerikooler.net). Also, consult the Refrigeration Package Installation/Operation Manual provided by that manufacturer. It will provide warranty coverage and contact information. Manufacturer will require the model/serial number of the compressor.

### Limitations of Liability:

Total AmeriKooler expense for the life of the warranty will be limited to the original purchase price of the panel. The warranties listed above are exclusive and in lieu of all other warranties, whether written, oral, implied or statutory, including warranties of merchantability and fitness for use or application. The obligation of AmeriKooler, Inc. will be limited to the repair or replacement (at its discretion) of any walk-in part or component which is defective in the opinion of AmeriKooler or their designated representative. AmeriKooler will not be liable for any claims of personal injury or consequential damages or losses due to: late delivery, food spoilage, and any loss of revenue or profit for whatever the cause.



## AMERIKOOLER LIMITED ONE YEAR PANEL LABOR WARRANTY

AmeriKooler, Inc. hereby warrants to the original buyer of the panels, to be free from defects in materials or workmanship under complying installation and normal use, for a period of ONE YEAR, commencing from the date of shipment out of AmeriKooler, shown by the Bill of Lading. This warranty applies only within the continental United States of America.

This AmeriKooler warranty only applies to the labor associated with the repair or replacement of the defective panels supplied by AmeriKooler, Inc. This warranty shall be limited to the reasonable labor cost; total bill not to exceed five hundred (\$500.00) dollars. Labor cost shall be calculated on a straight time basis, at hourly rate not to exceed sixty five (\$65.00) dollars an hour. No overtime labor costs shall be covered. Repairs during holidays and weekends are not covered under this warranty, travel time or travel related expenses are not covered under this warranty.

In order to meet the terms of AmeriKooler labor warranty, all AmeriKooler walk-ins must be installed by either a licensed equipment installer or a certified and licensed mechanical contractor.

Panels must be stored prior to installation in a safe area and protected from any damages. This warranty shall be void if, in AmeriKooler's sole judgment, there is damage to the panel resulting from improper handling, installation, maintenance, intentional or unintentional misuse, negligence, vandalism, flood, fire, earthquake, lightning, hurricane, high wind or impacts by objects. Original product installation labor cost or maintenance cost are not covered under this warranty. This warranty is waived if panels were removed from the original job site, altered in any way or improperly installed. Floor panels are not warranted if using water hose or wet mopping for cleaning, rolling wheel traffic carts on non-reinforced (overlay) floor loads exceeding 600lbs/sq.ft.

These warranties are in lieu of all other guaranties and warranties, expressed or implied, including the warranties of merchantability and fitness for a particular purpose. There are no warranties or guarantees other than those set forth in the warranty. AmeriKooler does not assume any liability for any incidental, consequential, exemplary, special or punitive damages, including (but not limited to) losses involving food spoilage, profitability or any other harm to persons or property.

All claims must be initiated within 30 calendar days after owner learns or reasonably should have learned, of the factual basis for the claim, or the claim is waived. Claim reimbursements must include a copy of the invoice for the labor associated with the repair or replacement of the defective panels supplied by AmeriKooler. All claims must be initiated by calling 1-800-627-5665 or 305-884-8384 or emailing [customerservice@amerikooler.net](mailto:customerservice@amerikooler.net).

